



New Trade Windows Bristol Ltd • 11-16 Cater Road, Bishopsworth, Bristol BS13 7TW

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## **PVC DOUBLE GLAZING/CONSERVATORY GUARANTEE**

**Issued to:**

**Installation Address:**

**Commencement Date:**

**NTW Order Number:**

PVCu windows, door frames and conservatory roof kits are guaranteed against any failure in welded joints and distortion in accordance with system supplier's recommendation for a period of 10 years from the above commencement date.

Glass sealed units are manufactured by our suppliers and are guaranteed for a period of 5 years from the commencement date for the failure of hermetical seals (i.e. misting between panes). This guarantee does not cover for breakage of glass after the installation is complete.

Locking mechanisms, hinges and all metallic moving parts carry a manufacturer's guarantee of 1 year and must be subject to regular maintenance by the customer. Cosmetic deterioration to window handles, letter plates and door handles etc due to general wear and tear are not covered by this guarantee.

Conservatory polycarbonate roofing sheets are not guaranteed against abnormal weather conditions, which may cause the structure of materials used to breakdown in some way. Also the guarantee does not

cover against any penetration of insects, misting and mould growth between the chambers of the sheets. Any external trimmings are covered for 12 months under normal climate conditions.

Any minor imperfections of PVCu or glass are subject to suppliers recommendations, details of which are available upon request. Stained glass and lead work are not guaranteed against fading or discolouration.

PVCu products (i.e. panels) used in any installation are the closest colour match available from our suppliers at the present time. Door panels are guaranteed for a period of 12 months against warping and twisting.

Advice should be sought before attempting to attach fixtures and fittings to or around products supplied.

All guarantees are given in good faith. However, if it is deemed after a visit from the company representative that our product has been misused, tampered or damaged in any way, we will render the guarantee null and void leaving any remedial work to be carried out at a pre-arranged fee, which shall be payable before any work commences.

Any failure of materials under the terms of this guarantee will be repaired or replaced at the sole discretion of New Trade Windows Bristol Ltd. All goods remain the property of New Trade Windows Bristol Ltd until payment has been received in full and has cleared the banking process.



**[tradewindowsbristol.com](http://tradewindowsbristol.com) • PVCu & Aluminium Systems**

Registered No. 6662289

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